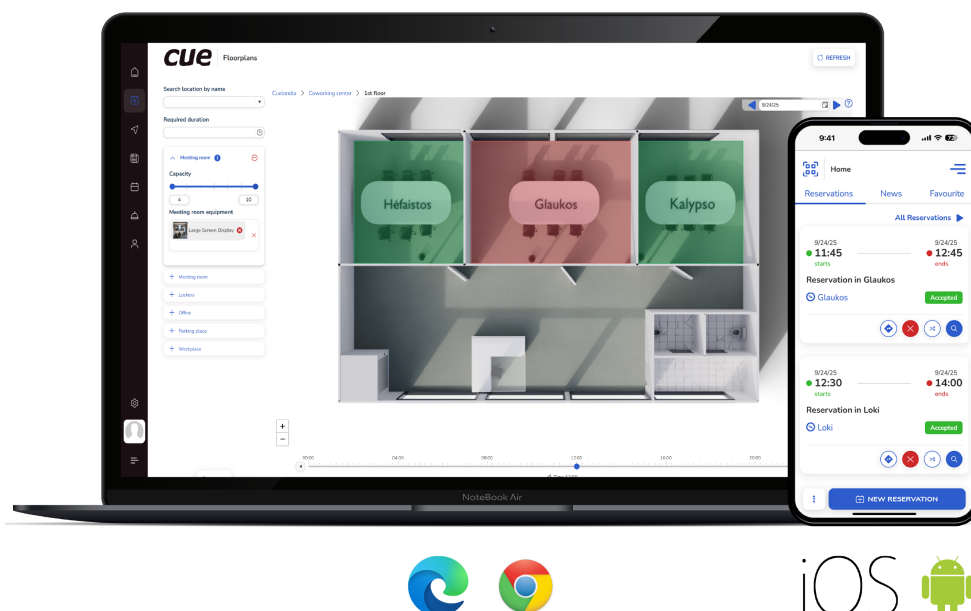


CUE Assist

Planning & reservation tool for shared resources



Description

The CUE Assist as part of the CUE Ecosystem is a user-friendly tool for quick and easy search, and reservation of his meeting rooms, workplaces, parking places, and other shared resources.

The user **logs** in to the system using his standard account through the Microsoft interface and has a dashboard as well as an overview of his reservations. Reservations can be canceled in this overview.

A wide range of **filters** makes it possible to find suitable resources exactly according to user requirements. The basis is a time filter, where the user selects a time window for booking. Additional filters allow you to select the desired locations (state, city, building) and areas (floors) to search for rooms and workplaces. Searching can be refined according to room capacity, layout, equipment, etc.

Filtered rooms and workplaces are displayed in a **timeline**, which simplifies the overview of the resource status. The timeline also allows for simple booking and it offers time window selection for booking multiple rooms at once. This feature greatly simplifies booking rooms in different locations when planning conference calls. For the selected resource, it is possible to display a detail that contains the resource name, a short description, arrangement, and also pictures.

Another option is to display the **floor plan** where the room or workstation is located. The plans show the position and the status (free, occupied) of the room or workstation in different colors.

Main features

- Powerful planning & reservation application
- Simple room & workplace reservation
- User login via Microsoft identity
- Ad-hoc reservation using QR code

- User dashboard – overview of reservations
- Simple and intuitive navigation in the building
- Floor plans incl. resource positions and status indication
- Timeline for clear resource status overview
- Logged-in user dashboard incl. an overview of reservations
- Basic time filters for meeting rooms, workplace, and other resources selection
- Filters for location, area, name, room capacity, equipment, layout, etc.
- Multi-room reservation in various locations - e.g. for video-conference
- Cancel reservations
- Room details incl. description, room layout, room picture, etc.
- Communication with calendar server and Active Directory

CUE Assist for mobile devices

The reservation application for **iOS** and **Android** mobile devices as well as a desktop application for Windows 10 is based on CUE Assist for web browsers and offers the same functionality. The CUE Assist for mobile platforms uses **PWA** (Progressive Web Application) technology

- No application stores needed
- An application delivered through the web
- Built using common web technologies including HTML, CSS, and JavaScript.
- Intended to work on any platform that uses a standards-compliant browser – iOS, Android, Windows 10

Important for mobile application usage is a Mobile Device Management used in the organization, e.g.

- VMware Workspace ONE
- MS Intune

Navigation

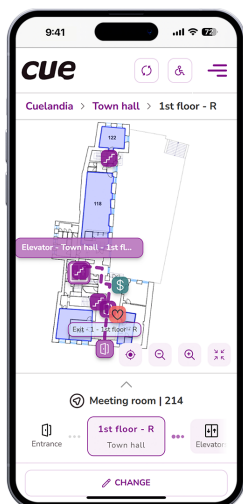


Orientation around the floor, building, or complex has **never been easier!**

Our navigation system **navigates you seamlessly** to **any type of resource** - room, workplace, parking place, etc. - using both the **paths drawn in the floorplans** and **clear navigation instructions**.

The first step is to **select the desired target location**. Your starting position is determined by **scanning a QR code** (or entering its specific numbering) that is closest to you at that time. This action is followed by the automatic rendering of the path that leads through the given space to the final destination. Both the above-mentioned **rendered path** and **written directions** will be available for orientation. These directions can be fully displayed or observed in the carousel above the map.

The **given space** (building, complex, etc.) is always **divided into certain areas** (most often floors). The so-called **portals** are used on the map to move between them. These can be, for example, stairs, elevators, etc.

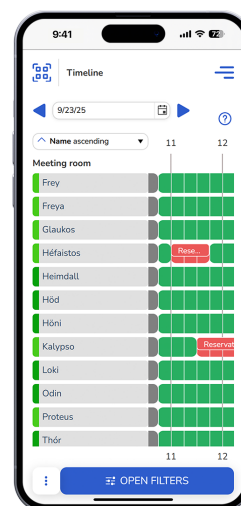


The moment you reach one of the portals, the map will automatically move to the next new area in which your journey should continue.

If you **happen to get lost** along the way, **don't worry!** It is **possible to specify** your current **real location** at any time by scanning the new nearest QR code. From that moment on, the app will automatically guide you further from this given point.

Timeline

Filtered rooms and workplaces are displayed in a timeline, which simplifies the overview of the resource status. The timeline also allows for simple booking and it offers time window selection for booking multiple rooms at once. This feature greatly simplifies booking rooms in different locations when planning conference calls. When creating a meeting, you can now use the smart and convenient scheduling assistant tool. Thanks to it, you will find out if the desired people are free and can attend.



Floor plans



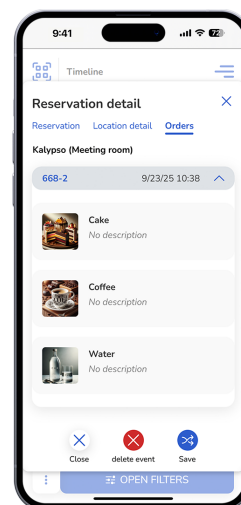
Another option is to display the floor plan where the room or workstation is located. The plans show the position and the status (free, occupied) of the room or workstation in different colors.

Orders

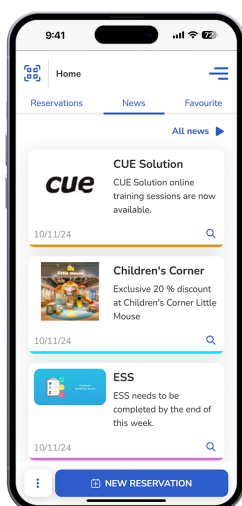
It is also possible to **create orders** in the application. These can be entered both **when making a reservation** and/or **during an ongoing event** (i.e. an active reservation at that moment).

Typical orders for a specific resource are, for example, **reporting a defect** in the room and thus requesting a repair, car wash, etc. For an event, this can be an **order for refreshments**, but also **services** (cleaning, facility service, etc.).

All items are defined in CUE Admin.



News



With this new feature, everyone in the company will **know exactly** what's going on around them. Events, news, changes, surprises ... With News, you can **share anything** you need to get **among all workers**.

On these informational pages, you can fill in the title, a short description & add a photo of your choice. If you want to add more information, you have the option to display and fill in the 'Body' section - in addition to more text, you can add other images here as well. **All is editable** and **fully manageable** in the CUE Admin using Wysiwyg editor.

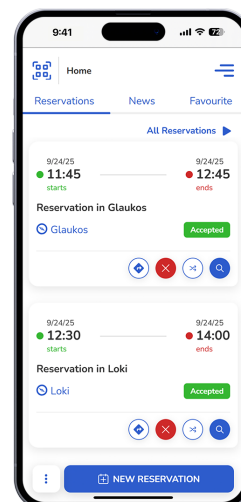
User dashboard

Our CUE Assist dashboard is a clear mixture of **all important information** in **one sleek place** for the most pleasant user experience.

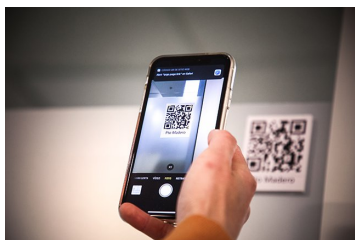
The new design & stylization adds to even **better functionality, clarity**, and overall modernity.

The **Quick Reserve** section has become very popular amongst many. Therefore, we try to make it within reach of the user whenever it is needed. That's why you can be sure to always find it on the dashboard itself.

Our solutions lead to the **highest possible productivity** and this is just a little taste of it.



Check-in with QR code & cancellation of unconfirmed events



When you come to the resource, you can use the mobile app CUE Assist to **scan a QR** code and automatically confirm the reservation.

If you do not do so, it **may be** set that the reservation will be **canceled** and the resource will be released after some time of non-arrival.

Required licenses

For more details, see Licenses description.

Resources

- [CUE Assist User Manual](#)