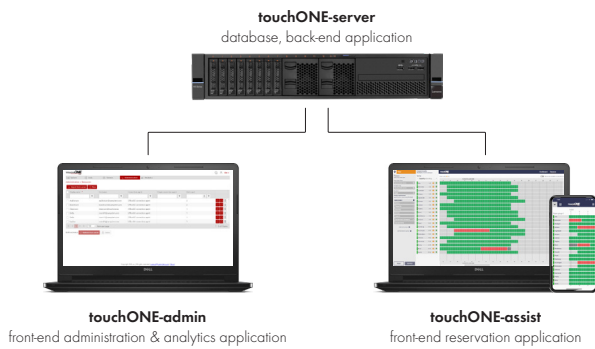


touchONE-solution



Complete Reservation, Administration & Analytics Software Solution



MAIN FEATURES

- Complete software solution installed on the server
- Database for data storage
- Back-end application for communication with calendar servers, front-end applications and touchONE units
- Administration & analytics front-end application
- Planning & reservation front-end application available as web browser application and PWA for Windows, iOS or Android
- Completely installed using the Cue Control Panel application

DESCRIPTION

touchONE-server



- On-premise server dedicated for touchONE only
- Windows Server 2016 / 2019 operating system
- IIS Server
- Database for data storage - SQL express or connectivity to MS SQL Server
- Setup and statistics data stored
- Back-end application data handling
- Communication with calendar servers
- Local domains and SSL certificates for touchONE units and front-end applications
- DNS records for domains described above
- Communication API for touchONE units setup
- Communication API for front-end applications
- Includes front-end applications
- Completely installed using Cue Control Panel

touchONE-admin



- Tool for IT staff and facility management
- Intuitive front-end web user interface
- Central management & whole-system administration
- Calendar servers management
- Resources and users management incl. an import from Active Directory
- General setup and units configuration
- Reservation data collection
- Analytics & statistics - tool for better understanding your space needs
- Analysis for more efficient space and resources usage
- Built-in statistics data overview
- Export for data visualization using Excel or Power BI
- Server side back-end required

touchONE-assist



- Powerful planning & reservation application
- User login via Microsoft identity
- User dashboard - overview of reservations
- Basic time filters for resource selection
- Filters for location, area, name, room capacity, equipment, layout, etc.
- Time-line for room & workplace status overview
- Communication with calendar server and Active Directory
- Simple room & workplace reservation
- Ad-hoc reservation using QR code
- Multi-room reservation in various locations
- Cancel reservations
- Room details incl. description, room layout, room picture, etc.
- Floor plans incl. room & workplace positions and status indication

ORDER INFORMATION

License type	Product code	Description
touchONE-admin	CS0604	Powerful and flexible administration tool annual license. All upgrades included. Typically one license per organization required.
touchONE-assist Room	CS0600	Room annual license for shared resources planning & reservation tool. All upgrades included. One license per room required.
touchONE-assist Workplace	CS0601	Workplace annual license for shared resources planning & reservation tool. All upgrades included. One license per workplace required.

TOUCHONE-SOLUTION DEPLOYMENT PROCESS

The whole deployment process incl. all requirements is described in detail in the online manual.

A brief description is as follows:

1. Prepare the server as required. An internet connection must be provided during installation.
2. Prepare DNS records for requested web sites forwarded to the server.
3. Prepare SSL Certificates for three requested web sites signed by a trusted certification authority.
4. Create an account at www.cuesystem.com [here](#). It is not possible to download the installation program without registration.
5. Through a CUE partner order licenses by number and type of resources. In order to start the installation, you must order at least a touchONE-admin license.
6. Wait for **License key file** sent by e-mail.
7. Download installation program.
8. Run the installation program and register. You can finish this by sending an e-mail with the **Registration file**.
9. Wait for the **Certification file** that contains the ordered licenses.
10. Run the installation program again and start the installation using the **Certification file**.
11. Finish the installation, and then you can disconnect the server from the Internet.